

Quick Guide: Getting Started with EPRI Training

Select the buttons below to access the overview or step-by-step guide.

[Overview Guide](#)

[Step-By-Step Guide](#)

Overview Guide



October 2025

Topics

Select any of the topics below to access.

Getting Started

[Create an EPRI Account](#)

Accessing EPRI Training

[Find a Course](#)

[Direct to a Course](#)

Course Completion

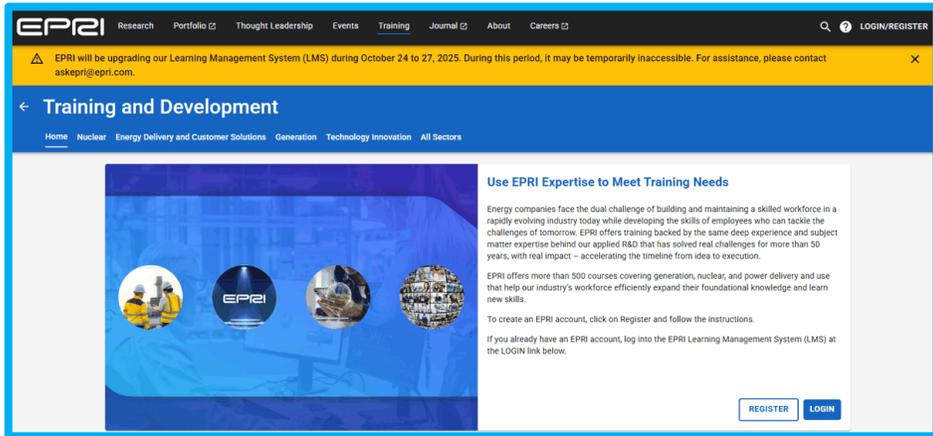
[Download a Completion Certificate](#)

Create an EPRI Account

1

Initiate Registration Process

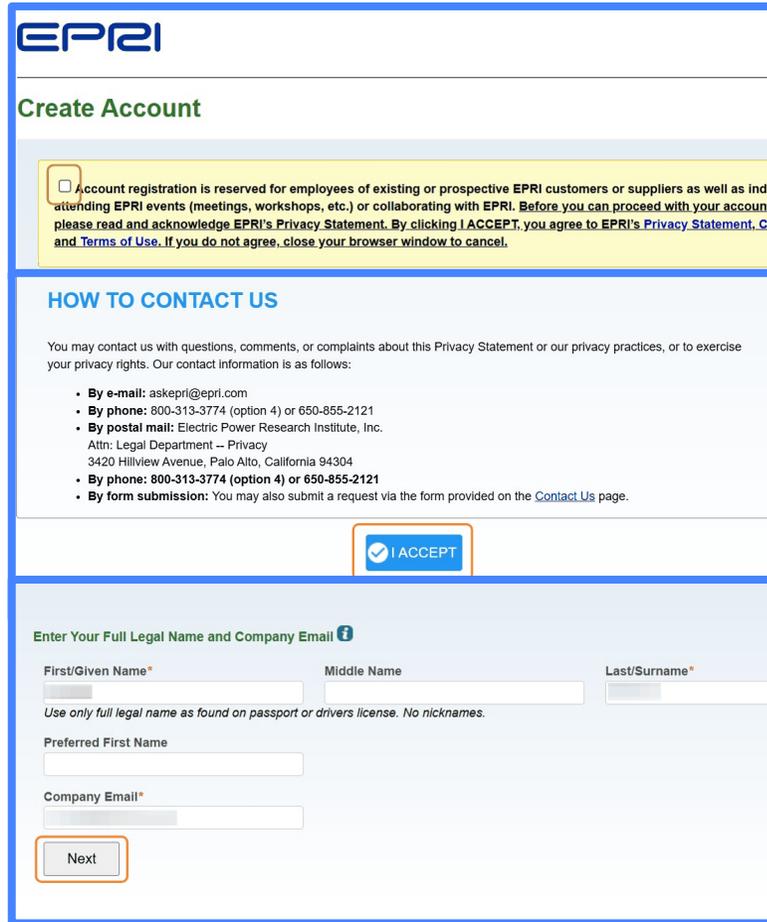
- Navigate to <https://www.epri.com/training>
- Click Register



2

Complete Form

- Check box and accept Privacy Statement
- Fill in your information



3

Processing

- Usually takes 1-3 business days
- User ID and password will be emailed to you



Questions

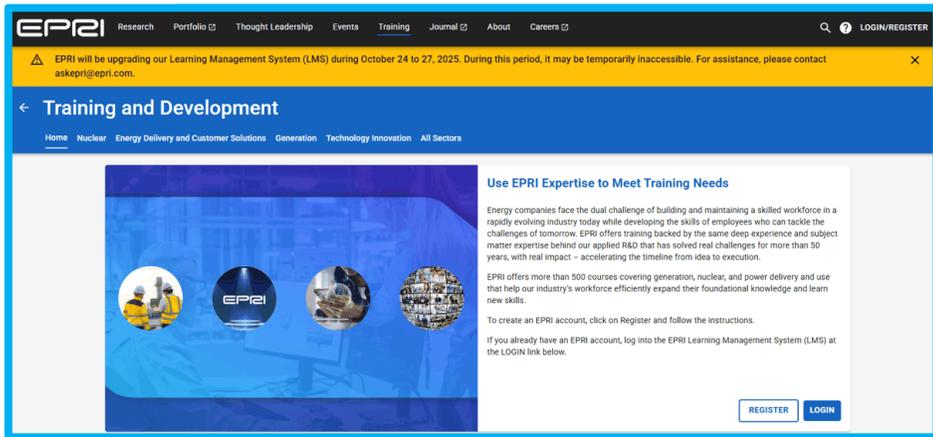
- Contact Customer Assistance Center at askepri@epri.com

Accessing EPRI Training – Find a Course

1

Login to the LMS

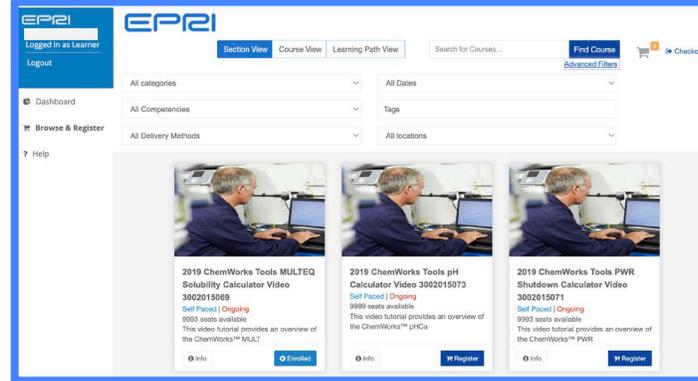
- Navigate to <https://www.epri.com/training>
- Click LOGIN
- Login using your EPRI userid & password



2

Browse & Register

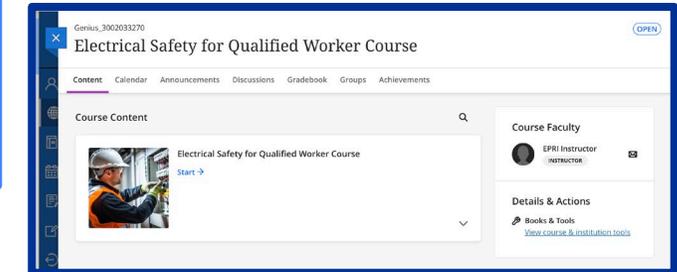
- Find Course (Title or Product ID) or Advanced Filters
- Register & Checkout



3

Launch Course

- Dashboard
- Click on course
- Course opens in new tab



Questions

- Contact Customer Assistance Center at askepri@epri.com

Accessing EPRI Training – Direct to a Course

1

Course Link

- Click on the course link directly or from EPRI Training Catalog
- Login to LMS using your EPRI userid & password

2

Register

- Register & Checkout

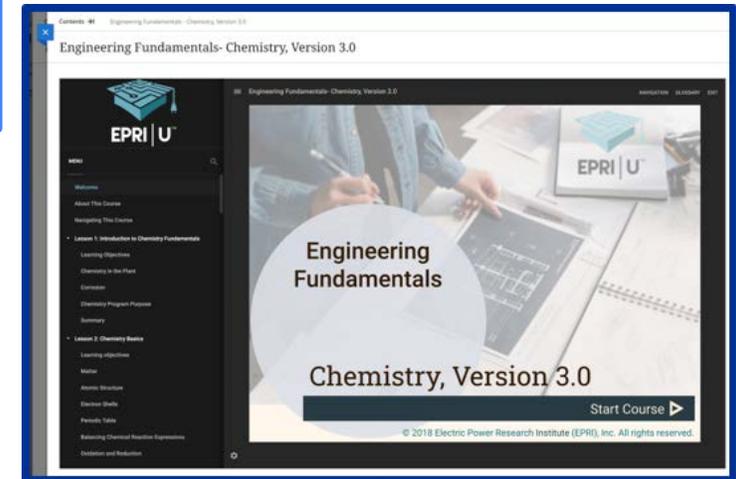
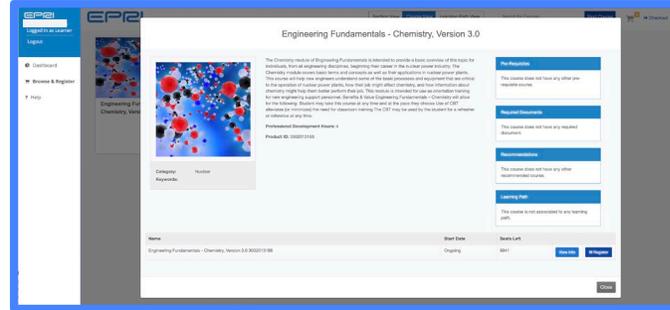
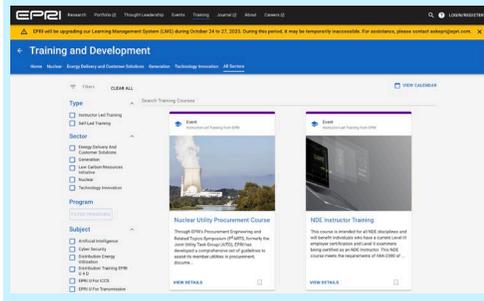
3

Launch Course

- Dashboard
- Click on course
- Course opens in new tab

Direct Link
Link to Course

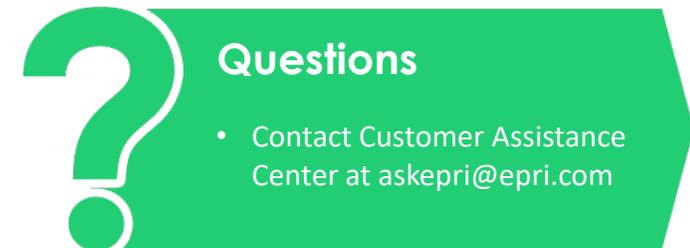
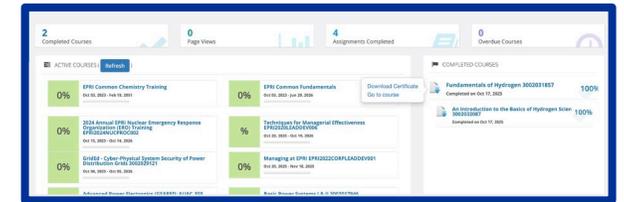
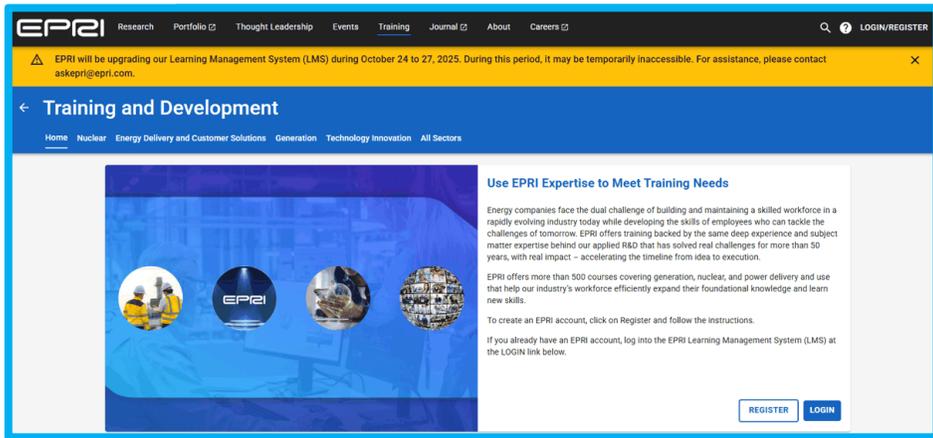
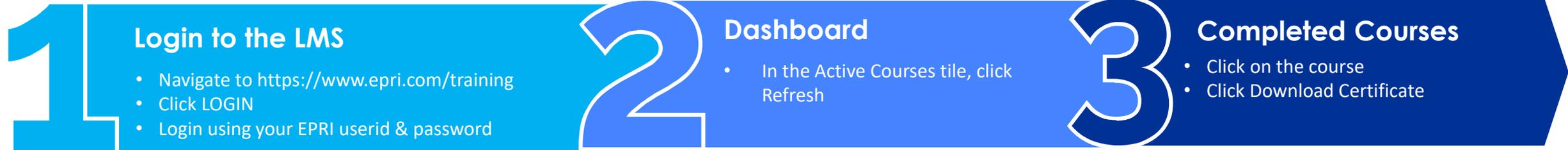
EPRI Training Catalog
<https://www.epri.com/training/courses>



Questions

- Contact Customer Assistance Center at askepri@epri.com

Accessing EPRI Training – Download a Completion Certificate



Step-By-Step Guide

Select any of the topics below to access.

Getting Started and Support

[Support](#)[Create an EPRI Account](#)

Using the Learning Management System (LMS)

[Log In to the LMS](#)[Browse and Register for Courses](#)[Launch Training from the Dashboard](#)[Complete Course Payment](#)

Course Completion

[Access a Completion Certificate](#)

Training and Development

Support

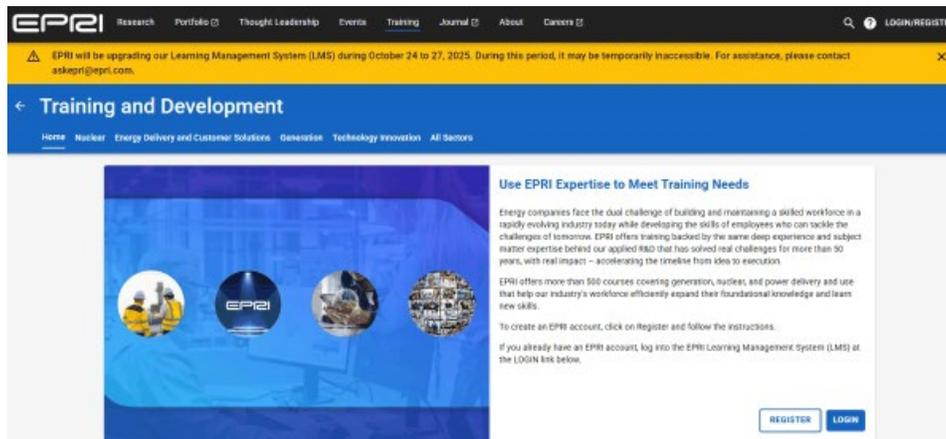
For assistance creating an EPRI account or for questions about the training courses or the Learning Management System (LMS), contact the EPRI Customer Assistance Center (CAC) at askepri@epri.com or 1-800-313-3774, Option 4.

EPRIU4 Transmission: If you need support accessing EPRIU4 Transmission, email EU4T@epri.com.

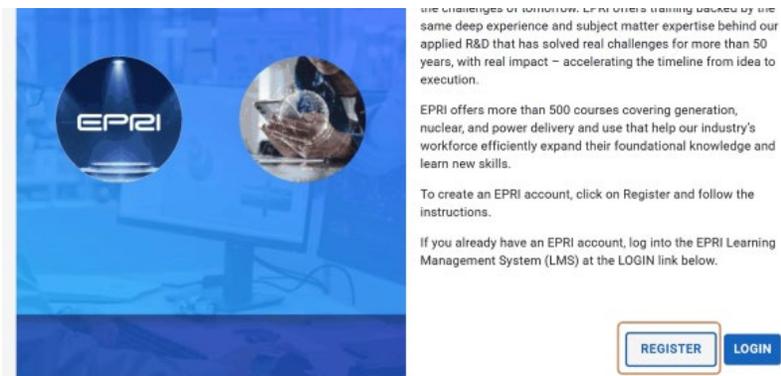
FAQs are available at: <https://www.epri.com/help/events-training>.

Create an EPRI Account

1. Navigate to <https://www.epri.com/training>



2. If you do not have an EPRI Training account, click **Register**.



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- Review the information in the yellow box. If you agree, click the checkbox next to the statement.



Create Account

Account registration is reserved for employees of existing or prospective EPRI customers or suppliers as well as individuals attending EPRI events (meetings, workshops, etc.) or collaborating with EPRI. **Before you can proceed with your account, please read and acknowledge EPRI's Privacy Statement. By clicking I ACCEPT, you agree to EPRI's Privacy Statement, Code of Ethics, and Terms of Use. If you do not agree, close your browser window to cancel.**

Privacy Statement

Effective Date: July 1, 2020.

This Privacy Statement describes the data practices of Electric Power Research Institute, Inc. and its subsidiaries and affiliates (collectively, "EPRI"). We have created this Privacy Statement to explain how we collect, use, disclose and otherwise process data in connection with your use of our Services.

- Scroll down through the **Privacy Statement**. If you agree, click **I Accept** at the bottom.

regardless of whether you are a member of the public, we will not share the contact information on this page and that you or another person that are deemed material under applicable legal requirements, such as by e-mail or other contact information you have provided.

HOW TO CONTACT US

You may contact us with questions, comments, or complaints about this Privacy Statement or our privacy practices, or to exercise your privacy rights. Our contact information is as follows:

- **By e-mail:** askepri@epri.com
- **By phone:** 800-313-3774 (option 4) or 650-855-2121
- **By postal mail:** Electric Power Research Institute, Inc.
Attn: Legal Department – Privacy
3420 Hillview Avenue, Palo Alto, California 94304
- **By phone:** 800-313-3774 (option 4) or 650-855-2121
- **By form submission:** You may also submit a request via the form provided on the [Contact Us](#) page.



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5. Enter your **First/Given Name**, **Last/Surname**, and **Company Email**. You must use only your full legal name as found on passport or drivers license.

EPRI

Create Account

Enter Your Full Legal Name and Company Email ⓘ

First/Given Name* Middle Name Last/Surname*

Use only full legal name as found on passport or drivers license. No nicknames.

Preferred First Name

Company Email*
Use only company email

Next

EPRI Customer Assistance Center (CAC)

6. Click **Next**.

Create Account

Enter Your Full Legal Name and Company Email ⓘ

First/Given Name* Middle Name Last/Surname*

Use only full legal name as found on passport or drivers license. No nicknames.

Preferred First Name

Company Email*

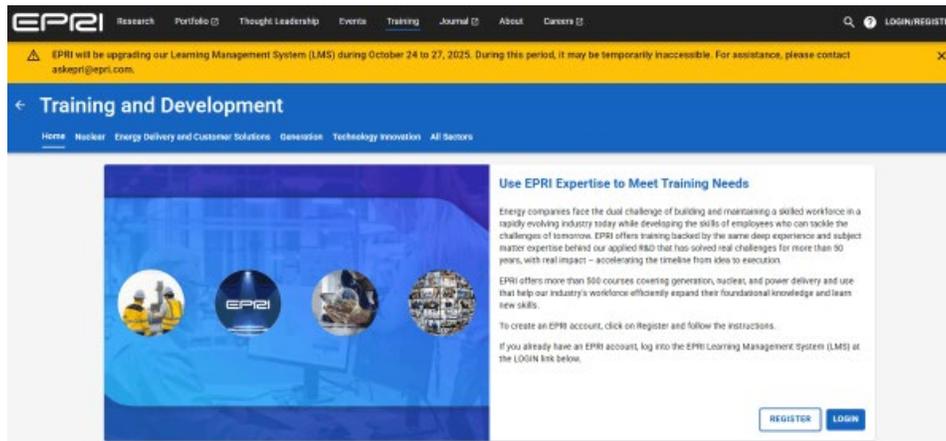
Next

Training and Development

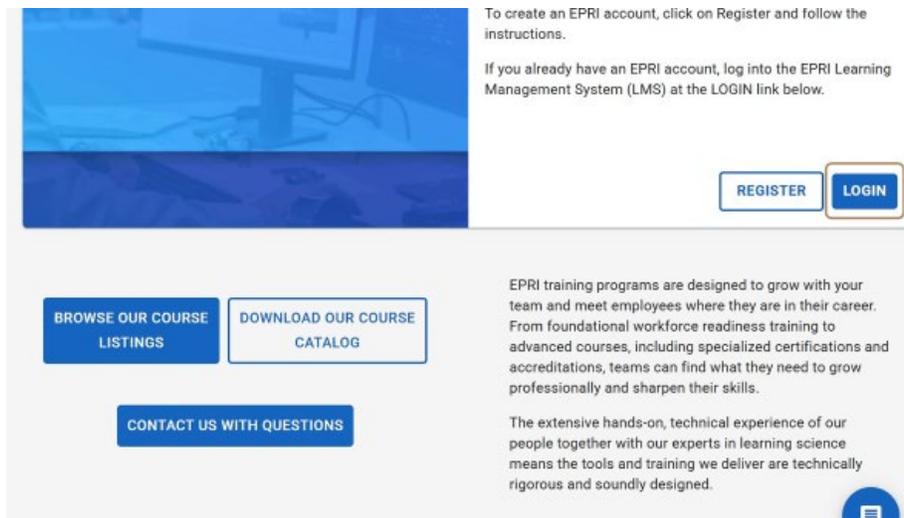
Using the Learning Management System (LMS)

Log In to the LMS

1. Navigate to <https://www.epri.com/training>



2. If you have an EPRI account, click **Login**.



Training and Development

3. Enter your **EPRI Login** (Username and Password).

The image shows the EPRI Login page. At the top is the EPRI logo in a black bar. Below it is the text "EPRI Login". There are two input fields: "Username" and "Password". The "Password" field has a small asterisk and the text "Password is case sensitive" below it. Below the input fields is a line of text: "By continuing, you agree to EPRI's [Privacy Statement](#), [Cookie Policy](#), and [Terms of Use](#)". Below that is a checkbox labeled "Remember me on this computer (Note: Cookies must be enabled in your browser for this site to work)". At the bottom is a blue "LOG IN" button. In this image, orange boxes highlight the "Username" and "Password" input fields.

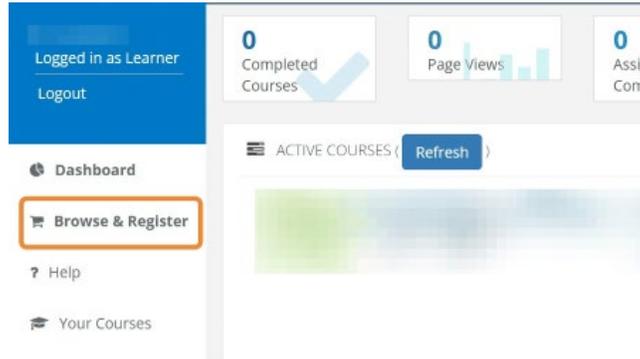
4. Click **Login**.

This image is identical to the one above, showing the EPRI Login page. In this image, an orange box highlights the blue "LOG IN" button at the bottom of the form.

Training and Development

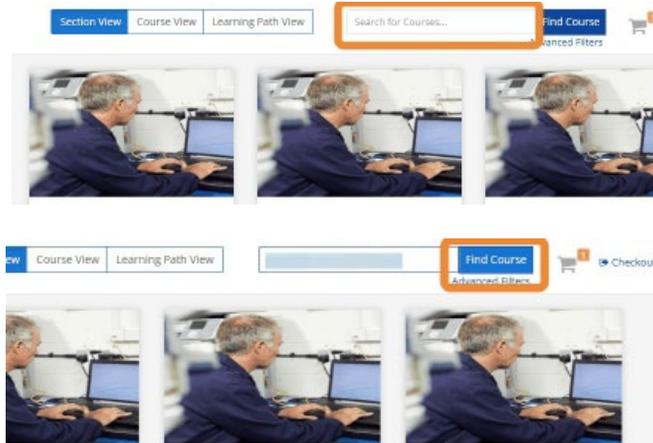
Browse and Register for Courses

1. Click **Browse & Register**.



2. There are two ways to find a course.

Option 1 (Search): **Find Course** searches the course title and product ID. Enter key words in the title or product ID (eg 3002031857). Click **Find Course**.



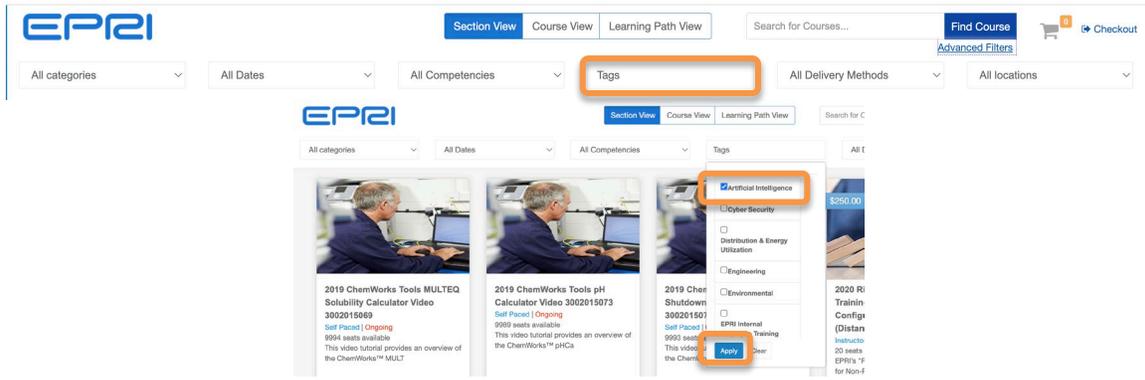
Option 2 (Advanced Filters): **Advanced Filters – Tags** identifies courses associated with a predefined grouping (e.g. EPRIU4 Transmission, Artificial Intelligence, Cyber Security).

- a. Click on **Advanced Filters**,

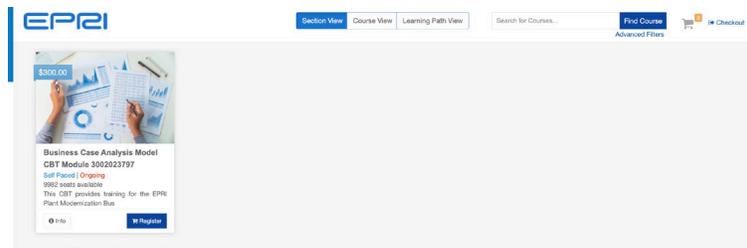


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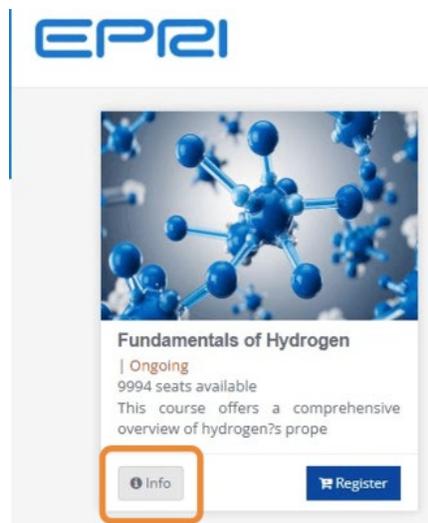
b. then click on **Tags** then select the **Tag** (grouping). Then click **Apply**.



c. **Courses** are shown.

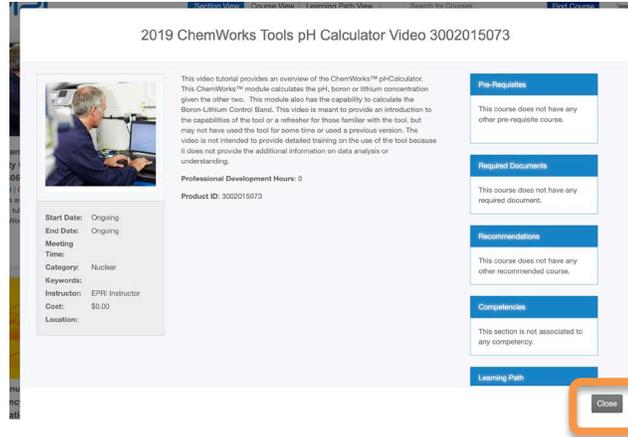


3. For detailed information about the course, including prerequisites, click **Info**.

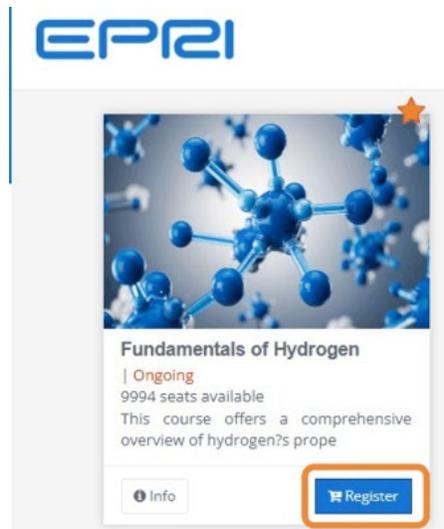


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4. Click **Close** to close window.



5. Click **Register**.

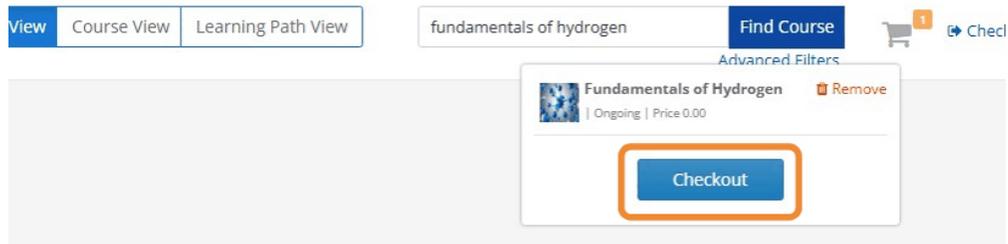


6. Click the **shopping cart** icon.

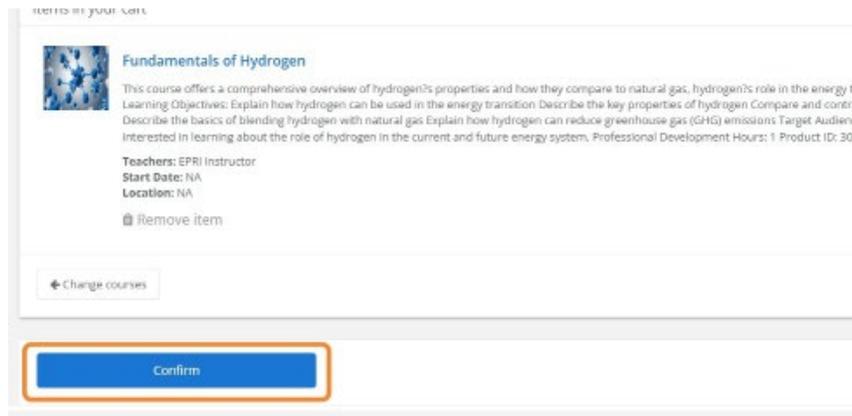


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7. Click **Checkout**.



8. Click **Confirm**.

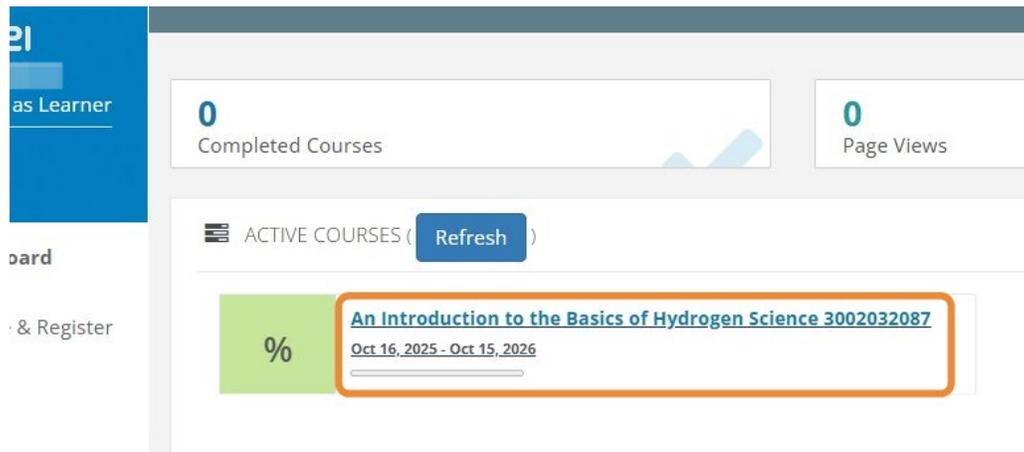


If there is a cost associated with the course, you will be prompted to complete payment at this time. See the [Complete Course Payment](#) section.

Training and Development

Launch Training from the Dashboard

1. From the Active Courses section of the Dashboard, click the **course title**.

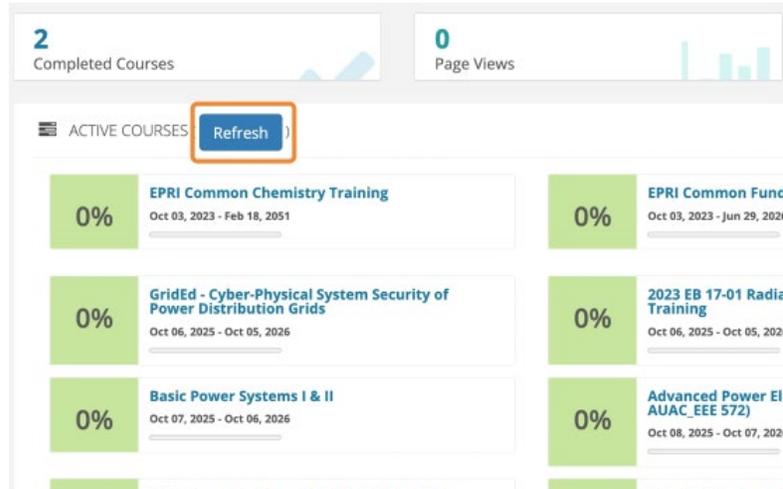


2. The course opens in a new tab. Click **Continue** and follow instructions to complete the course. When course is complete, close the tab with the course. Return to the tab with the Dashboard.

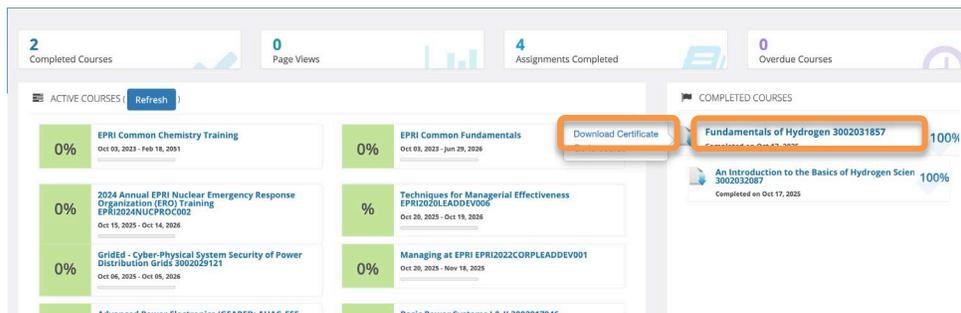
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Access a Completion Certificate

- From your dashboard, click **Refresh**.



- In the **Completed Courses** section, click the title of the course you completed. Click **Download Certificate**.



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3. Go to **Downloads folder** and locate file (Certificate.pdf).



Training and Development

Complete Course Payment

Pay with Coupon Code or Credit Card

1. If you have a **Coupon code** for the course, enter it and click Apply.

Cart Summary

Subtotal
\$5,000.00

Discount
\$0.00

Total
\$5,000.00

Coupon code:

[Apply](#)

2. Select the **Pay via website** option.

[? Help](#)

Teachers: EPRI Instructor
Start Date: NA
Location: NA
[Remove item](#)

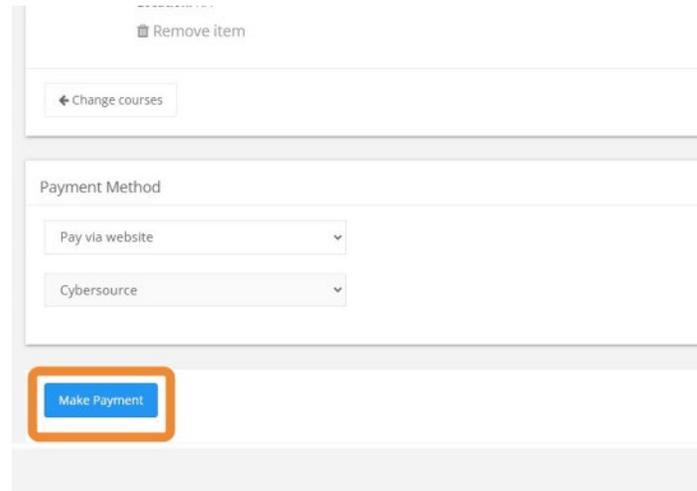
[← Change courses](#)

Payment Method

[Make Payment](#)

Training and Development

3. Click **Make Payment**.



Remove item

Change courses

Payment Method

Pay via website

Cybersource

Make Payment

This screenshot shows a payment interface. At the top, there is a 'Remove item' link. Below it is a 'Change courses' button. The 'Payment Method' section contains two dropdown menus: 'Pay via website' and 'Cybersource'. The 'Make Payment' button is highlighted with an orange border.

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4. Click **Checkout With Card**.



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5. Enter **Credit Card Information** and **Billing Address**.

USD 2000.000000

[Change how you want to pay](#)

1 Pay With Card

CARD DETAILS

Card Number

Expiry / Security Code

BILLING ADDRESS

First Name Last Name

Country

Address

Apartment, suite, floor etc

City

State/Province

6. Click **Continue**.

EPR2

Registered

Logged in as **Lawrence**

Logout

Dashboard

Enroll & Register

Help

Apartment, suite, floor etc

City

State/Province

Zip Code

Continue

2 Contact Cancel

3 Confirm (confirm your payment information)

Cancel

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7. Enter your email address in the **Contact Details** field.

2 Contact

CONTACT DETAILS
Email Address

Continue

3 Confirm
(Confirm your payment information)

Cancel

8. Click **Continue**.

2 Contact

CONTACT DETAILS
Email Address

Continue

3 Confirm
(Confirm your payment information)

Cancel

9. Click **Confirm and Continue** to complete payment processing.

3 Confirm

Please review and confirm your payment information before you continue

Save time on your next purchase. [\(more details\)](#)

Confirm and Continue

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10. Click **Go to Dashboard** to return to the home page.

